



Server in Minutes – Clinical trials where everyday counts

Presented By:

Cormac Dunne Senior Director, IT Operations

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ICON Clinical Research



The future of clinical development

Evolving today's best practices to meet tomorrow's challenges.



ICON is expanding the possibilities of clinical research and delivering a better, more impactful tomorrow for our customers, partners, and patients.

As the world's largest and most comprehensive clinical research organisation powered by Healthcare Intelligence – the harmonisation of our experience, expertise, insights, data, and technology – we effectively perform the vital, day-to-day functions of a CRO while innovating processes to make clinical operations even more efficient. We strive to work as a trusted partner, guiding our customers through the ever-evolving landscape of clinical development so they can better achieve their business goals.





Partnership









Sir Steve Redgrave





Olympics 2000 Sydney





WILL

IT

MAKE

THE

BOAT

GO

FASTER!

The Emily Whitehead Foundation





- Amazing Story
- First Recipient of CART-Therapy
- 22-month battle
- Rollercoaster of emotions
- Fire with Fire –Dr Carl June https://www.youtube.com/watch?v=7-2aHlpglt4

The Emily Whitehead Foundation



- Tom Whitehead
- Cancer free to Cured
- Foundation activities
- Insights from inside the trial



WILL IT MAKE THE CLINCIAL TRIAL GO FASTER



Challenge



The team to find processes, WPs and SOPs that we can do more efficiently

Engage



With stakeholders to identify their bottlenecks

Review



Be relentless in asking the question

Server in Minutes - Project Goals



Project Objective:

Reduce the time it takes to deploy servers from weeks to minutes using automation.



Consistency



Speed



Scalability



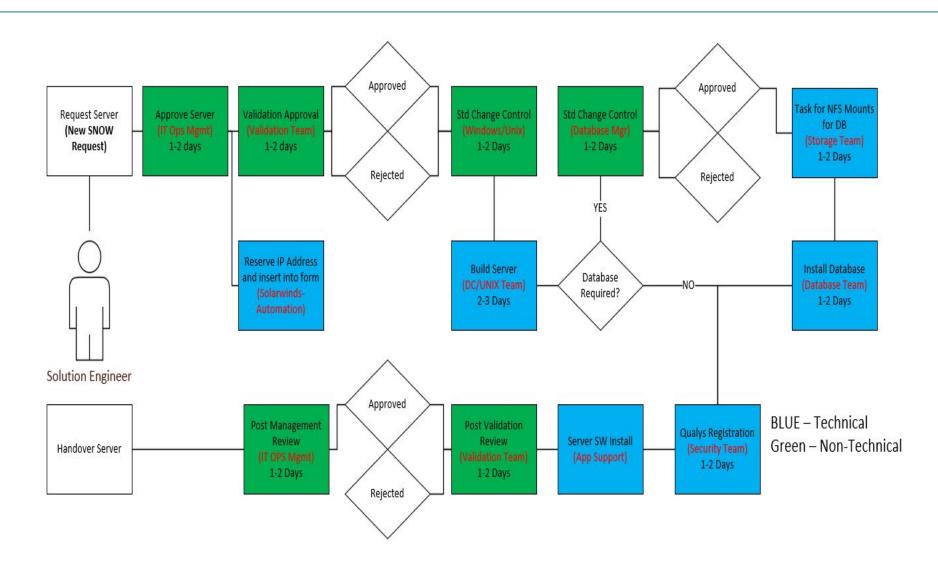
Security



Improved Reliability

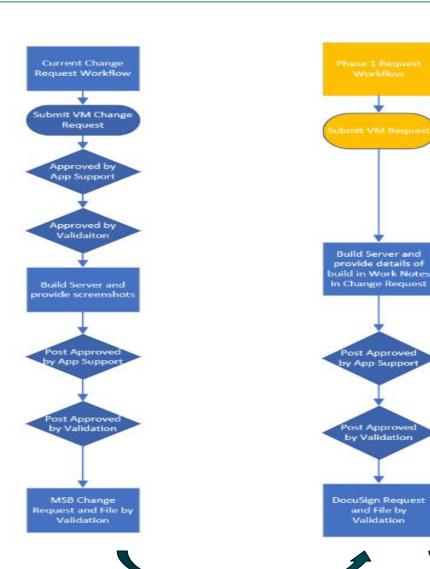
Delivering GxP Infrastructure – old process

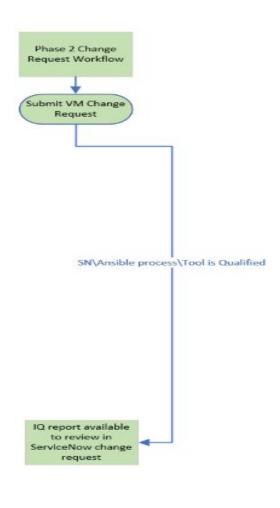




Server in Minutes – GxP considerations







Server in Minutes



29 minutes!

- Server is built
- Server is registered our CMDB
- Server has reserved IP address
- Server DNS hostname is registered
- Middleware or Database is installed
- Server is moved to correct network segment
- Access is provisioned, user receives an email
- Monitoring is enabled
- Security and patching tools are installed and registered
- Server is qualified with validation
- Evidence of IQ is stored in GXP repository ready for review and audit

Server in Minutes



| # | Description | Time | Volume | Time Savings |
|----|---------------------------|-----------|---------------|-------------------------------------|
| 1. | Old way – Server Build | ~2 days | 724 per year | |
| 2. | Old way – Output/Delivery | - 2 weeks | | |
| 3. | New way – Server Build | - 30 mins | ~724 per year | 5068 hours or 633 workdays per year |
| 4. | New way – Output/Delivery | - 30 mins | | 2 weeks back |
| | | | | |

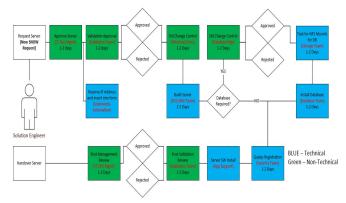
Can we go faster?



Why every day counts











Thank you for your time